

# THE BRIERY

## OFFERINGS AND CANCELLATION POLICY 2023 & 2024

### Deposit

A deposit secures a place on a retreat. The amount varies depending if an individual or a group and will be indicated on the booking form. If you decide to cancel the retreat, the deposit is non-returnable. However, on occasions, we are able to transfer the amount to a retreat in the same financial year subject to an administration charge of £10.

### Payment

A final invoice will be sent to groups a week before arrival and payment should be made 3 days before arriving at the Briery. Please let the administrator know in advance your preferred method of payment, ie: BACS, card, cheque or cash. We will accept full and final payment on arrival if arranged in advance with the administrator.

### Non-Attendance & Cancellation

Group bookings should give a full month's notice of cancellation or will be charged in full. No refund will be made for individual non-attendance.

### Amendments to Bookings

At the Briery we try to accommodate amendments to bookings, however, any late changes 3 days prior to arrival will incur full costs. Please be aware any late dietary requirements may not be available and will incur a fee of £10.

### Cancellations by the Briery

On the rare occasion the Briery cancels a retreat or amends a date, a full refund will be made or the option to attend an alternative retreat. No administration charges will be incurred.

### Increases to Offerings

We have had to make a slight increase to our offerings in this time of rising costs, but have kept the increases below inflation. Other small increases may occur to cover the cost of living during 2024. *Please ensure you liaise with the Administrators and know the offerings for your booking before you return your booking form.*